



To Our Customers:

The current situation with Covid-19 is something most of us have never seen before. Add an earthquake to that and we are seeing times no one has seen before. We are doing all we can to insure that our customers, company and our employees are safe, and that any potential risk to all are minimized.

Our management team will continue to monitor and assess the situation daily and are regularly providing updates to our team with the health and well-being of our customers, people and company at heart.

We have implemented these and other precautions to protect the health of our team and our ability to serve our customers:

- We have restricted visitors to our branches and headquarters in favor of “virtual” means of communication.
- We have asked our salespeople to visit customers by virtual means including phone, text or video conferencing.
- We have increased the frequency of cleaning at the office especially in high traffic areas
- We are taking steps to insure proper social distancing in works areas.
- We are asking employees who are able, to work from home.

Supply chain

This crisis has caused extreme challenges to some of our suppliers in meeting the increased demand for products such as: respiratory products, hand sanitizers, water, paper products, disinfectants, and other related items. ISC will continue to process purchase orders to our current suppliers, source from new suppliers, identify alternatives, and allocate product responsibly to our loyal customers. We are employing all available strategies to protect the availability of products to our customers.

We are open for business, and our mandate is to help our customers operate successfully and guard the health and safety of our employees. There will be better days ahead.

Thank for your support. We will keep you informed!

Chris Bateman and ISC Management